

Calgary, AB

FGC Health is seeking a Pharmacy Manager for one of their Calgary, Alberta retail locations.

FGC Health's mission is to become a leading consumer health services platform by meeting the medication therapy needs of our consumers at our retail locations, at home and digitally. FGC Health believes in investing in the human approach to healthcare.

The Pharmacy Manager will manage the daily operations, work in a team environment and collaborate with other health professionals. This position requires someone with the ability to work under pressure, manage and lead change and is passionate about providing and growing professional services and developing team members.

## Responsibilities include but are not limited to:

- *Pharmacy Services*
  - Working with physicians and filling/checking prescriptions in alignment with health service standards, site and Company policies, and ministerial orders
  - Caring for and counseling patients on medications and suggesting complementary OTC products
  - Caring for and counseling patients on clinical services which may include influenza vaccinations, compliance aids, clinic days, and smoking cessation; delivering and billing for clinical services
- *Leadership*
  - Attracting and hiring employees, relating job expectations, and coordinating training
  - Leading and caring for, inspiring, engaging, evaluating, coaching, collaborating with, and rewarding employees while leading on performance, change management and teamwork to focus and unite on shared goals
  - Caring for and growing the business through promotion of clinical services and programs, cross-selling, and upselling
  - Conducting monthly calls with top 5 subscribers; advising of new initiatives/addressing any concerns
  - Participate in operational planning, including annual budgeting
  - Creating and submitting business reports internally
  - Reporting for manual third parties (e.g. WCB, AADI, IFHP) and submitting manual claims to third parties.

## QUALIFICATIONS

- Licenced Pharmacist in Alberta
- Bachelor of Science in Pharmacy
- 5 years management experience
- Adaptive and flexible work schedule
- Customer service focused and works well with other Team Members
- Self motivated, goal-driven, career focused professional, with excellent communication and interpersonal skills
- Experience in a fast-paced environment, juggling multiple demands and establishing work priorities and goals
- Believe in building strong community relationships and collaborating to deliver solutions
- Previous experience in a computerized retail environment

If you believe you are able to make a strong contribution as the **Pharmacy Manager**, submit your resume in confidence to **Maria Dela Cruz** – Recruitment Specialist at [Maria@legacybowes.com](mailto:Maria@legacybowes.com) quoting **#213502**.

If you would like more information about this role or FGC Health, please contact Maria at 204-934-8831 or visit <http://bit.ly/FGC-H>